

Intermediate Planner / Planning Analyst

Location - British Columbia, Canada

INTERMEDIATE FACILITIES PLANNER/PLANNING ANALYST JOB DESCRIPTION

Reporting to Principal Facilities Planners and/or Senior Planning Consultants, the Intermediate Facilities Planner/Planning Analyst provides functional programming and facility planning project input. Intermediate Facilities Planner/Planning Analysts are responsible for performing planning activities, contributing to and managing projects, working with reviewers and reviewing their own work. Duties include acting as a project team member and at times a client contact, contributing to stakeholder and public engagement, reviewing complex data, conducting research, preparing communications materials, presentations, and reports, and representing Inform Planning. Intermediate Facilities Planner/Planning Analysts will also support Inform Planning leadership and other staff to complement business development, operations, and project delivery initiatives.

CORE COMPETENCIES:

- **Integrity/Accountability** demonstrates strong ethical compass, trustworthiness and professionalism. Conducts oneself with transparency and honesty and is responsive with communications. Behaves in a manner that supports the visions and goals of clients, their stakeholders and Inform Planning.
- **Vision:** Actively seeks to discover and create ways of doing things better using research and skills in imaginative and innovative ways. Encourages others to find solutions and contributes, regardless of responsibilities, to achieve a common goal. Listens and is receptive to different ideas and opinions while solving problems.
- **Leadership:** Focuses on outstanding results for the betterment of the people who use the facilities we build, Inform Planning's stakeholders, and our clients. Consistently seeks opportunities for coordination and collaboration, working together as a team. Displays an ability to adjust as needed to accomplish the common goal and offers praise when a job is well done.
- **Community Mindedness:** takes pride in being engaged in the communities Inform Planning serves.

ACCOUNTABILITIES:

- Contributes to and at times manages complex facilities plans to ensure achievement of client goals, accommodation of stakeholder needs, reflection of best practices, and while working within client and project constraints (where feasible).

- Offers a working knowledge of typical operating practices and space planning concepts for an affiliated with a single or multiple building sectors such as healthcare, administration, community, industrial, higher education, K-12, childcare, and non-profits or multiple.
- Represents Inform Planning at various client meetings and serves as an Inform Planning liaison. Representation may be required outside of normal working hours.
- Provides project administration deliverables such as meeting minutes, schedules, etc. as needed.
- Coordinates scheduling of internal and external engagement as needed.
- Coordinates work with other Inform Planning team members, including providing technical assistance, knowledge of best practices and operating concepts, communicating goals and objectives and working to resolve issues.
- Conducts internal and external customer service providing feedback and resolving issues.
- Works within the constraints of project budgets and monitors expenditures in terms of individual hours.
- As needed, supports work with Prime Consultants and/or subconsultants in a highly supportive and constructive manner.
- As needed, supervises staff, including coordinating workflow.
- As needed, provides input into business development initiatives such as: social media, responses to requests for proposals, fee letters, web sites, etc.
- Demonstrates an interest in business networking.
- Maintains and strengthens client relationships through thoughtful service and exceptional deliverables.
- Performs other duties of a similar nature or level.

TECHNICAL REQUIREMENTS

- Knowledge of principles, concepts, practices and techniques in the areas of strategic communications
- Demonstrates leadership skills.
- Discretion, diplomacy and inclusivity in dealing with team members, clients and stakeholders is required.
- Demonstrates Project management, time management and multi-tasking skills.
- Strong written and verbal communication skills.
- Strong problem solving and analytical thinking/innovation.
- Strong research skills are required.
- Strong organization skills are required.
- Experience in client relations, customer service and basic public relations.
- Experience with public engagement and communications.
- Strong Excel, Word, Outlook, PowerPoint skills are required.
- Knowledge of graphic design software such as Adobe Creative Suite (i.e. Illustrator, InDesign), AutoCAD or equivalent is required to coordinate deliverables prepared internally or by subconsultants.
- Knowledge of Zoom, Microsoft Teams, and digital engagement tools such as Google Jamboard, Miro, and Mural is required.

TIME COMMITMENT, COMPENSATION AND REMOTE WORK OPPORTUNITY

- In a Full-Time capacity, time commitments will be 40 hours/week as well as any additional time required to fulfill client and project commitments.
- Compensation will be \$57,000 annual salary for a Full-Time position, depending on experience.
 - The hourly rate equates to \$27.50/hour.
- Year End Performance Bonus: eligible to Full-Time employees in their second year of Full-Time employment.
 - Bonus is calculated based on matrix of 4 key indicators: employee's new business development contribution, employee's % of billable hours, company revenue achieved as compared to target, and employee's overall performance rating assessed by Partners
- Inform Planning is based in Vancouver and Victoria, BC with all team members working remotely.

COMPANY DESCRIPTION

Inform Planning Inc. is a dynamic practice committed to achieving facility planning excellence. We are a small boutique firm, with large corporate know-how.

We take a leadership role in the early stages of development of robust facilities. To date, we have planned many specialized facilities in Western Canada representing a wide range of sectors including healthcare, civic, community, education and not-for-profit buildings.

With a focus on pre-design work, including needs assessments, feasibility studies, business cases, functional programs and master plans, we continually demonstrate an ability to capture the expected with the extraordinary.

We achieve this goal through a thoughtful balance of open dialogue, active facilitation and the rigours of research and data analysis. Sparking the imagination of our clients helps us support a vision of their future facilities.

CONTACT

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